

Stannah

TB 135

TECHNICAL BULLETIN

INFORMATION ONLY

For the Attention of: Service Engineers, Installers, Trade Customers, Testers,

Training Dept

Date: 28th September 2012

Product: Midilift XL+

Subject: Load weighing device - known issue with setup. Explanation and

resolution

Pages: 2

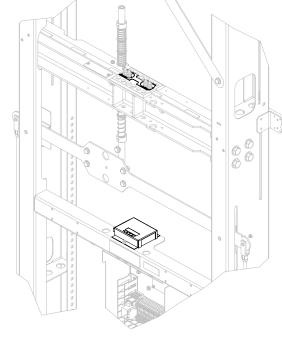
Originator: Stannah Lifts Ltd, Anton Mill, Andover, Hants SP10 2NX 01264 339090

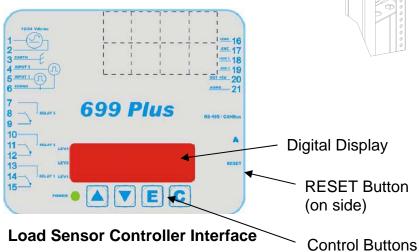
Introduction:

This document explains a known issue with our load weighing device, and shows the steps needed to overcome this problem.

Details:

A Strain Link Load Weighing System has been chosen as load weighing device for the Midilift XL*plus*. Since its introduction there has been numerous reports relating to problems with calibrating the unit. All of these problems occur during the TARE (zeroing) function while in calibration mode.









Description of known issue:

- 1. Display shows ER.22 (error 22) while trying to zero (TARE) the unit. or
- **2.** After completing the setup and on pressing 'C' to exit calibration mode, the unit does not show 0kg load.

Solution:

- 1. If unit is showing ER.22 after the countdown of the TARE function, skip this step and move on to the next calibration steps (HI, FSCA & LEV1). once the calibration is completed (Excluding the TARE function), press C to exit the setup and then lean in to the cabin (without placing any load on the platform) and press C again. This should zero the unit display should read 0.
- 2. If on completion of the setup (including the TARE function) the unit does not display 0, then lean in to the cabin (without placing any load on the platform) and press C. This should zero the unit display should read 0.